HP OfficeJet 6950 All-in-One series

Get started

1. **Prepare:** Follow the instructions in the setup flyer to begin printer setup.
2. **Connect:** Visit **123.hp.com/setup** to download and start the HP setup software or the HP All-in-One Printer Remote app, and connect the printer to your network.
   Note: The HP All-in-One Printer Remote app is available on an app store.
   Note for Windows® users: You can also use the HP printer software CD. If the installation program does not start, browse to **Computer**, double-click the CD/DVD drive icon with the HP logo, and then double-click **setup.exe**.
3. **Activate:** Create an account or register your printer, and finish installing the HP printer software or the HP All-in-One Remote app.

English

If you want to print from your smartphone or tablet

You can use your printer to print documents and photos directly from your mobile devices.

- **iOS:** Use the Print option from the Share menu. No setup required - iOS AirPrint is preinstalled.
- **Android:** Download and enable the HP Print Service Plugin (supported by most Android devices) from the Google Play Store.

You can also use the HP All-in-One Printer Remote app to set up and use your HP printer for scanning, printing, and sharing documents. Install it from the app store for your mobile device.

For help enabling mobile printing, visit the HP Mobile Printing website at **www.hp.com/go/mobileprinting**. If a local version of this website is not available in your country/region or language, you might be directed to the HP Mobile Printing site in another country/region or language.

Learn more

Electronic Help: For Windows® users, it is available after you install the HP printer software on your computer. For OS X users, install the electronic Help by selecting it from the recommended software during the installation of HP printer software. Learn about product features, printing, troubleshooting, and support. Find notices, environmental, and regulatory information, including the European Union Regulatory Notice and compliance statements, in the Technical Information section.

- **Windows® 10**: From the computer desktop, click the Start button, click **All apps**, select **HP**, select the icon with the printer name, click **Help**, and then click **Search HP Help**.
- **Windows® 8.1**: Click the down arrow in lower left corner of the **Start** screen, select the icon with the printer name, click **Help**, and then click **Search HP Help**.
- **Windows® 8**: On the **Start** screen, right-click an empty area on the screen, click **All Apps** on the app bar, select the icon with the printer name, click **Help**, and then click **Search HP Help**.
- **Windows® 7**, **Windows Vista®**, and **Windows® XP**: Click **Start**, select **All Programs**, select **HP**, select the folder for the printer, and then select **Help**.
- **OS X Yosemite v10.10**, and **OS X El Capitan v10.11**: Click **Help** > **Mac Help**. In the Help Viewer, enter your printer name in the search field and press **Enter**.
- **OS X Mavericks v10.9**: Click **Help** > **Help Center**. In the Help Viewer, click **Help for all your apps**, and then click the Help for your printer.

Scan to find out more

Standard data rates may apply. Might not be available in all languages.

www.hp.com/eu/m/0J6950

EN DE ES FR IT
PT NL DA SV NO
FI ET LV LT

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Learn more (continued)

Readme: Contains HP support information, operating system requirements, and recent printer updates.

- Windows: Insert the software CD in your computer, and then browse to the **ReadMe.chm** file. Double-click **ReadMe.chm** to open, and then select the **ReadMe** in your language.

On the Web: Additional help and information: **www.support.hp.com**. Printer registration: **www.register.hp.com**. Declaration of Conformity: **www.hp.eu/certificates**. Ink usage: **www.hp.com/go/inkusage**.

English

Wireless network connections

By following the instructions on the printer control panel and installing the HP printer software, you should have successfully connected the printer to the wireless network.

Note: If you want to change the type of connection the printer is using (for example, from USB to wireless or vice versa), you must use the tools provided with the HP printer software. For more information, see "Change the connection type" in the Help file (see "Learn more" on page 1 of this guide for information about the Help file).

Solve wireless problems

1. Make sure the wireless light is turned on

If the blue light on the printer control panel is not lit, wireless might be turned off. To turn on wireless, on the printer control panel display, from the Home screen, touch (Wireless), touch (Settings), and then touch the button next to **Wireless** to turn it on.

If the blue wireless light is blinking, it means the printer is not connected to a network. Use the Wireless Setup Wizard available from the printer control panel to make a wireless connection. From the Home screen, touch (Wireless), touch (Settings), touch **Wireless Setup Wizard**, and then follow the onscreen instructions.

2. Make sure the computer or the mobile device is connected to the wireless network

Make sure your computer or mobile device is connected to your wireless network. If you cannot connect the computer to the network, contact the person who set up your network or the router manufacturer; there might be a hardware issue with the router or computer.

3. Run the wireless test

To check that the wireless connection is working properly, print the wireless test report.

a. Make sure the printer is turned on and paper is loaded in the tray.

b. On the printer control panel display, from the Home screen, touch (Wireless), and then touch (Settings).

c. Touch and slide up on the screen, and touch **Print Reports**.

d. Touch **Wireless Test Report**.

If the test fails, review the report for information on how to fix the problem and run the test again.

If the wireless signal is weak, try moving the printer closer to the wireless router.

4. Restart components of the wireless network

Turn off the router and the printer, and then turn them back on in this order: router first and then printer. Sometimes, turning off devices and then turning them back on helps resolve network communication issues. If you still cannot connect, turn off the router, the printer, and the computer, and then turn them back on in this order: router first, then printer, and then computer.

Solve wireless problems (continued)

Still have problems? Visit the HP Wireless Printing Center (**www.hp.com/go/wirelessprinting**). This website contains the most complete, up-to-date information about wireless printing, as well as information to help you prepare your wireless network; solve problems when connecting the printer to the wireless network; and resolve security software issues.

Note: If you are using a computer running Windows, you can use the HP Print and Scan Doctor tool, which can help solve many problems you might have with the printer. To download this tool, visit **www.hp.com/go/tools**.

Wi-Fi Direct connections

With Wi-Fi Direct, you can connect your computer or mobile device (such as smartphone or tablet) directly to a printer wirelessly—without connecting to an existing wireless network. To use Wi-Fi Direct, you might need HP software installed on your computer or mobile device. For more information, visit **123.hp.com/setup**.

- To check the status of Wi-Fi Direct, as well as the Wi-Fi Direct network name and password, on the printer control panel display, from the Home screen, touch (Wi-Fi Direct). If Wi-Fi Direct is turned off, touch (Settings) and turn it on.
- To learn about how to print with Wi-Fi Direct, visit the Wi-Fi Direct Printing website (**www.hp.com/go/wifidirectprinting**).

Ink cartridge information

Cartridges: During setup, when you are prompted to install cartridges, make sure you use the cartridges provided with the printer.

Anonymous usage information storage: HP cartridges used with this printer contain a memory chip that assists in the operation of the printer and stores a limited set of anonymous information about the usage of the printer. This information might be used to improve future HP printers.

For more information and instructions for turning off this usage information storage, see the Help file (see "Learn more" on page 1 of this guide for more information about the Help file).

Safety information

Always follow basic safety precautions when using this printer to reduce the risk of injury from fire or electric shock.

- Read and understand all instructions in the documentation that comes with the printer.
- Observe all warnings and instructions marked on the printer.
- Unplug this printer from wall outlets before cleaning.
- Do not install or use this printer near water, or when you are wet.
- Install the printer securely on a stable surface.
- Install the printer in a protected location where no one can step on or trip over the power cord, and the power cord cannot be damaged.
- If the printer does not operate normally, see the Help file (See "Learn more" on page 1 of this guide for more information about the Help file).
- There are no user-serviceable parts inside. Refer servicing to qualified service personnel.
- Use only with the power cord and power adapter (if provided) supplied by HP.

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Set up fax

You can set up fax using the software wizard (recommended) during the software installation or after installation using Fax Setup Wizard from the software (Windows) or Basic Fax Settings from HP Utility (OS X), or continue with the steps below.

English

1. For users in Europe

If your country or region is listed below, visit **www.hp.com/uk/faxconfig** for setup information. Otherwise, follow the instructions in this guide.

- Austria
- Belgium
- Denmark
- Finland
- France
- Germany
- Ireland
- Italy
- Norway
- Netherlands
- Portugal
- Spain
- Sweden
- Switzerland
- United Kingdom

2. Connect the phone line

Using the phone line for fax only

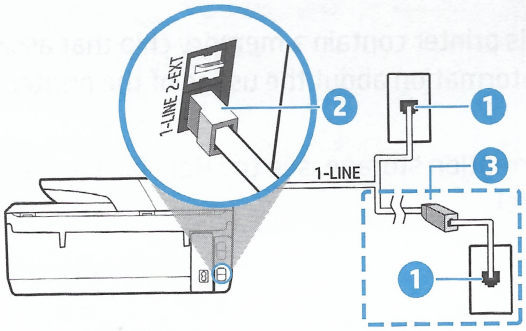
If a phone cord is provided with the printer, HP recommends that you use this phone cord. If the phone cord is not long enough, use a coupler and another phone cord to extend.

a. Connect one end of the phone cord to the phone wall jack.

b. Connect the other end to the port labeled **1-LINE** on the back of the printer.

Note: DO NOT insert the phone cord into the port labeled **2-EXT**.

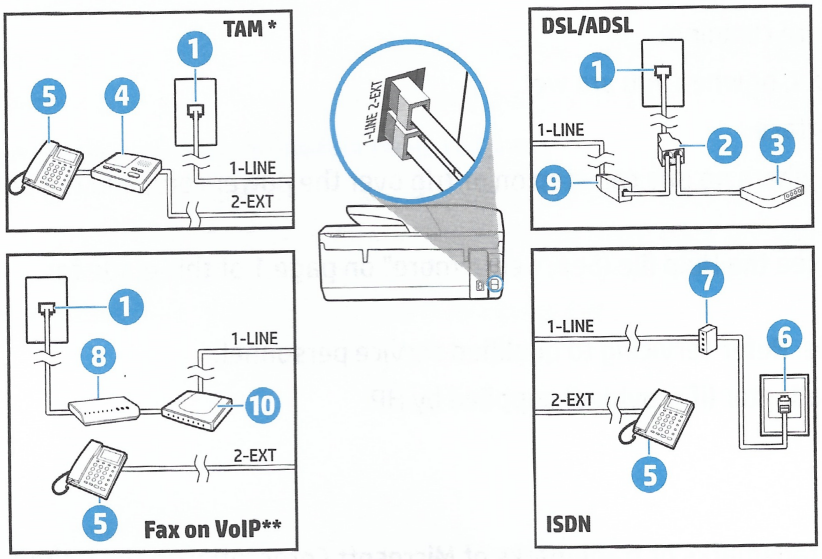
c. If you have subscribed to a DSL/ADSL service, connect a DSL/ADSL filter between the printer port labeled 1-LINE and the phone wall jack.



1	Phone wall jack
2	Fax port (labeled **1-LINE**) on the back of the printer **Note:** Do not insert into the port labeled **2-EXT**.
3	DSL/ADSL filter (provided by the telephone company or service provider)

3. Connect additional devices

If you have other devices to connect, connect them as shown in the diagram below:



1	Phone wall jack
2	Parallel splitter
3	DSL/ADSL modem
4	Telephone answering machine
5	Telephone
6	ISDN wall jack
7	Terminal adapter or ISDN router
8	Broadband modem
9	DSL/ADSL filter
10	Analog telephone adaptor

* TAM: Telephone Answering Machine

** Fax on VoIP: Fax on Voice over Internet Protocol

How do I set up HP printers in digital phone environments?

HP printers are designed specifically for use with traditional analog phone services. If you are in a digital phone environment (such as DSL/ADSL, PBX, ISDN, or VoIP), you might need to use digital-to-analog filters or converters when setting up the printer for faxing.

Note: The printer might not be compatible with all digital service lines or providers in all digital environments or with all digital-to-analog converters. Contact your phone company to determine which setup options are best for you.

Note: If you are setting up ring pattern detection in a PBX phone system that has different ring patterns for internal and external calls, make sure you dial the fax number of your printer using an external number when recording the ring pattern.

4. Test fax setup

The fax test does the following:

- Tests the fax hardware
- Verifies the correct type of phone cord is connected to the printer
- Checks that the phone cord is plugged into the correct port
- Checks for a dial tone
- Checks for an active phone line
- Tests the status of your phone line connection

To run the fax test:

a. On the printer control panel display, from the Home screen, touch **Fax**.

b. Touch and slide up on the screen, and touch **Setup**.

c. Touch **Tools**, and then touch **Test Fax**. If the test fails, review the report for information on how to fix the problem, make the suggested changes, and run the test again.

If you still have problems using fax after successfully completing the fax test, visit **www.support.hp.com**.

HP printer limited warranty statement

HP product	Duration of limited warranty
Printer	1 year hardware warranty
Print or Ink cartridges	Until the HP ink is depleted or the "end of warranty" date printed on the cartridge has been reached, whichever occurs first. This warranty does not cover HP ink products that have been refilled, remanufactured, refurbished, misused, or tampered with.
Printheads (only applies to products with customer replaceable printheads)	1 year
Accessories	1 year unless otherwise stated

A. Extent of limited warranty
   1. HP Inc. (HP) warrants to the end-user customer that the HP products specified above will be free from defects in materials and workmanship for the duration specified above, which duration begins on the date of purchase by the customer.
   2. For software products, HP's limited warranty applies only to a failure to execute programming instructions. HP does not warrant that the operation of any product will be interrupted or error free.
   3. HP's limited warranty covers only those defects that arise as a result of normal use of the product, and does not cover any other problems, including those that arise as a result of:
      a. Improper maintenance or modification;
      b. Software, media, parts, or supplies not provided or supported by HP;
      c. Operation outside the product's specifications;
      d. Unauthorized modification or misuse.
   4. HP's limited warranty is void in the event the printer is attached to an aftermarket apparatus or system that modifies the printer's functionality such as a continuous ink system.
   5. For HP printer products, the use of a non-HP cartridge or a refilled cartridge does not affect either the warranty to the customer or any HP support contract with the customer. However, if printer failure or damage is attributable to the use of a non-HP or refilled cartridge or an expired ink cartridge, HP will charge its standard time and materials charges to service the printer for the particular failure or damage.
   6. If HP receives, during the applicable warranty period, notice of a defect in any product which is covered by HP's warranty, HP shall either repair or replace the product, at HP's option.
   7. If HP is unable to repair or replace, as applicable, a defective product which is covered by HP's warranty, HP shall, within a reasonable time after being notified of the defect, refund the purchase price for the product.
   8. HP shall have no obligation to repair, replace, or refund until the customer returns the defective product to HP.
   9. Any replacement product may be either new or like-new products of similar functionality as the product being replaced.
   10. HP products may contain remanufactured parts, components, or materials equivalent to new in performance.
   11. HP's Limited Warranty Statement is valid in any country where the covered HP product is distributed by HP. Contracts for additional warranty services, such as on-site service, may be available from any authorized HP service facility in countries where the product is distributed by HP or by an authorized importer.

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   TO THE EXTENT ALLOWED BY LOCAL LAW, NEITHER HP NOR ITS THIRD PARTY SUPPLIERS MAKES ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.

C. Limitations of liability
   1. To the extent allowed by local law, the remedies provided in this Warranty Statement are the customer's sole and exclusive remedies.
   2. TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS WARRANTY STATEMENT, IN NO EVENT SHALL HP OR ITS THIRD PARTY SUPPLIERS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

D. Local law
   1. This Warranty Statement gives the customer specific legal rights. The customer may also have other rights which vary from state to state in the United States, from province to province in Canada, and from country to country elsewhere in the world.
   2. To the extent that this Warranty Statement is inconsistent with local law, this Warranty Statement shall be deemed modified to be consistent with such local law. Under such local law, certain disclaimers, exclusions and limitations of this Warranty Statement may not apply to the customer.

HP Limited Warranty

Visit www.support.hp.com to access warranty support including troubleshooting tips, diagnostics tools, software and drivers, product information, and how-to videos. Support options like chat and forums are also accessible from this website.

The HP limited Warranty is a commercial guarantee voluntarily provided by HP. The name and address of the HP entity responsible for the performance of the HP Limited Warranty in your country is as follows:

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Ireland: Hewlett-Packard Ireland Limited, Liffey Park Technology Campus, Barnhall Road, Leixlip, Co.Kildare
Malta: Hewlett-Packard Europe B.V., Amsterdam, Meyrin Branch, Route du Nant-d'Avril 150, 1217 Meyrin, Switzerland

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Malta: The HP Limited Warranty benefits apply in addition to any legal rights to a two-year guarantee from seller of nonconformity of goods with the contract of sale; however various factors may impact your eligibility to receive these rights. Consumer statutory rights are not limited or affected in any manner by the HP Limited Warranty. For further information, please consult the following link: Consumer Legal Guarantee or you may visit the European Consumer Centers website.
Consumers have the right to choose whether to claim service under the HP Limited Warranty or against the seller under two-year legal guarantee.

For further information, please consult the following link: Consumer Legal Guarantee (www.hp.com/go/eu-legal) or you may visit the European Consumer Centers website(http://ec.europa.eu/consumers/solving_consumer_disputes/non-judicial_redress/ecc-net/).